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Missouri Division of Medical Services (DMS)

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Special Bulletin



INPATIENT HOSPITAL ADMISSION CERTIFICATION AND CONTINUED STAY REVIEWS

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ATTN: Utilization Review Department

The State of Missouri has awarded the Utilization Review contract for inpatient hospital admission certification to Health Care Excel effective November 1, 2001. At that Missouri Medicaid recipients will be certified through Health Care Excel and will no longer be certified through CIMRO. Health Care Excel is a 501 (c) (3) not-forprofit corporation, founded in 1970's to provide utilization review services to public and private organizations. It has served as a federally designated. multi-state Medicare Peer Review Organization since 1988, and holds Medicaid and other contracts for clients located in several states.

Health Care Excel's medical review staff will make decisions for inpatient hospital admission and continued stays in accordance with the Severity of Illness/Intensity of Services (SI/IS) screening criteria using the most recent edition of InterQual's ISD-A Adult and Pediatric Criteria.

Beginning November 1, 2001 and thereafter, you must call Health Care Excel at 1-800-766-0686 to certify inpatient hospital admissions, continued stay reviews,

a u g m e n t a t i v e communication device reviews, and any other review currently performed by CIMRO. You must continue to contact CIMRO at 1-800-826-2773 through close of business on October 31, 2001.

You may continue to receive utilization review communications from CIMRO through October 31, 2001. Some of these communications may require a response from you. Beginning November 1, 2001 you must respond to all communications, even those requested by CIMRO prior to November 1, 2001, to:

Health Care Excel Post Office Box 105110 Jefferson City, MO 65110-5110 Phone: 1-800-766-0686

Fax: 573-634-4262

At this time, all other inpatient hospital admission procedures will remain unchanged. You will be notified in future bulletins if changes to the existing policy will be made. You may contact the Division of Medical Services Provider Communications Unit at 1-800-392-0938 with questions.